

INFINIUM MANAGED SERVICES



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Managed Services allows immediate and consistent long term access to the largest Infor Infinium stable of Services Staff.

For the Infor Infinium customer with minimum needs, Managed Services is a way to reduce cost of ownership by having access to expert consulting services on an as needed basis.

For the Infor Infinium customers with larger needs, Managed Services can be scaled to allow TCI to become your internal Infinium experts with full time staff assigned. TCI will adjust staffing levels on demand.

The key is Managed Services is scalable to fit your needs no matter how small or large.

What does it cost? Plans are customized to every customer's specific need. Plans are available with no retainer, minimum usage or complicated terms.

INFINIUM SERVICES

- Training
- Application Consulting
- Technical Consulting / Programming
- Upgrades
- Modifications
- Interface Design and Development
- Software Quality Assurance
- EDI Design, Development, and Management
- Post Audits
- 24/7 Help Desk access by the Hour
- Vacation and Temporary Staffing Coverage
- Complete Technical Outsourcing



INFINIUM USER CONFERENCE

iSeries - System i - AS/400 SERVICES

- Remote Operations Management
- Operations Outsourcing
- Disaster Recovery Planning
- Non Infinium Development Support
- Websphere Installs and Management

TCI CREDENTIALS

- 29 Year Infor Infinium Partner
- Largest Infor Infinium Services Provider
- 1000+ Man Years of Infor Infinium Experience
- 60 Infor Focused Staff
- 250+ Infor Infinium Customers Serviced Since 1989
- Host of the Annual Infinium User Conference

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